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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose a competitive carrier because my original carrier , Comcast, continually raised their fee, while providing spotty service. They were not at all responsive to complaints. It is a fact that when there is no competition carriers use their monopoly to hold clients hostage and charge ever escalating fees.

I live in a rural community and broadband service is a necessity for my small business. I strongly advocate for access to broadband internet and telephone services without monopoly pricing and lack of customer service. Please take my point of view into consideration at this time. I no I am not alone: my neighbors, clients, family and friends are of the same mind.

Thank you,

Theresa Sheppard Alexander